

# COMMERCIAL DRIVER HIRING AND ONBOARDING TOOLKIT



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It's no surprise that putting more drivers on the road is the best way to increase capacity, but carriers need to make sure they hire talented, qualified drivers. Even during the current driver shortage, onboarding a single inexperienced or incompetent employee can expose you to costly fines, crashes and a tarnished reputation.

The best way to make sure you're employing the most qualified drivers is to perform comprehensive preemployment screenings in accordance with DOT and FMCSA regulations. This toolkit includes forms, checklists and other materials that you can use to onboard a new driver and ensure that all applicable records are in order. However, your business should also make efforts to check for any <u>state</u> and local pre-employment requirements, criminal histories and other relevant information to see if candidates are the right fit.

This document gives an overview of a motor carrier's obligation to obtain and review motor vehicle records for commercial drivers every year. Carriers are also required to keep records of these annual reviews.

Carriers should have applicants sign this form before they request motor vehicle records.

## **Driver Qualification File Checklist**

This checklist outlines all of the materials a carrier needs to obtain before a driver can begin employment, such as driving records, release forms and a medical examiner's certificate. Many of these materials are also included in this toolkit.

## **Application for Employment**

An application that asks for information on personal details, work history, accidents and crashes, and more. You can also view additional guidance on the FMCSA's website.

### **Record Request for Driver/Applicant Safety Performance History**

This form is required by the DOT when an applicant requests safety records for a prospective employer.

## Inquiry to State Agency for Driver's Record

Carriers must use an applicant's license and Social Security number to request driving records from each state that the applicant holds a motor vehicle operator's license or permit during the preceding three years.

## **Certificate of Driver's Road Test**

Employers may accept a commercial driver's license in place of the administration of a road test (as long as the driver was required to complete a road test in order to obtain the license). However, employers who intend to assign the driver to a vehicle necessitating a doubles/triples or tank vehicle endorsement must administer a road test in a representative vehicle.

## **Motor Vehicle Record Disclosure and Release Form**

## **Annual Inquiry and Review of Driving Record**

## Annual Certificate of Violations and Review of Driving Record

This form is completed by drivers and used during annual motor vehicle record reviews.

## **Medical Examiner's Certificate**

Drivers must be examined by a licensed medical examiner listed in the FMCSA's national registry every two years.

## **Overview of Forms, Records, and Certificates**

The following is a basic summary of the materials included in this toolkit and how they should be used to onboard a new driver. However, keep in mind that your area may have unique requirements that override federal regulations:



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## **Driver Qualification File Checklist**

Driver's license number	Type of license	
State of issue		
Hire date	Last day worked	
Driver Qualification File—Regularly Employed		
Driver's application for employment		

Copy of motor vehicle records from three years prior to employment
Certificate of CMV driver road test (or equivalent)
Copy of motor vehicle record for each year of employment
Annual motor vehicle record review notes
Driver-generated list of all traffic violations for each year of service
Medical examiner's certificate
Negative drug test
Copy of medical variance documentation (if applicable)
Skill performance evaluation certificate obtained from field administrator, division administrator or state director (if applicable)
LCV training certificate (if applicable)

#### Driver Qualification File—Intermittent/Occasional Driver

Medical examiner's certificate

- Certificate of CMV driver road test (or equivalent)
- Copy of CMV driver's license
- Signed hours of service record statement(s)

Date
Date
Date



## **Driver Application**

Applicant name:		Social Security number:		
Current address:	City:	State:	ZIP:	Date of birth:
	Residence Past Th	ree Years		
Address:	City:	State:	ZIP:	How long?
Address:	City:	State:	ZIP:	How long?
Address:	City:	State:	ZIP:	How long?

#### Experience and Qualifications—Driver

#### Make a copy of the driver's license and medical certificate.

Applicant must list the states and license numbers of all licenses held for the past three years.

State	License number	Expiration date	Class A, B, C	Endorsements

#### **Driving Experience**

Equipment class	Type of equipment (e.g., van, flat, tank)	Dates From	То	Approximate number of miles
Straight truck				
Tractor semitrailer				
Tractor with doubles				
Tractor with triples				
Tractor with tank				
Other				

#### Accidents/Crashes for the Past Three Years or More

Date	Nature of accident (backing, head-on, rollover, turning)	Fatalities	Injuries

#### Moving Traffic Convictions and Forfeitures for the Past Three Years

Date of conviction	Offense	Location	Type of motor vehicle operated



# A. Have you ever been denied a license, permit or privilege to operate a motor vehicle? Yes No B. Has any license, permit or privilege ever been revoked? Yes No If yes, attach statement giving details. This company requires all drivers who drive commercial motor vehicles (CMVs) that require a commercial drivers license (CDL) to be controlled substances tested with a negative result prior to driving. Do you consent to such testing? Yes No

**Driver Application** 

#### Employment Record

All for Past Three Years and Commercial Driving Experience for Past 10 Years				
Last employer:				
Position held:	From:	To:		
Address:	City:	State:		
Telephone:				
Reason for leaving:				
Were you subject to Federal Motor Carrie	r Safety Regulations at this emp	loyer? 🗌 Yes 🗌 No		
Was your job designated as a safety-sensit controlled substance testing? Yes	tive function in any DOT-regulat ] No	ed mode and subject to alcohol and		
Last employer:				
Position held:	From:	To:		
Address:	City:	State:		
Telephone:				
Reason for leaving:				
Were you subject to Federal Motor Carrie	r Safety Regulations at this emp	loyer? 🗌 Yes 🗌 No		
Was your job designated as a safety-sensit controlled substance testing?	tive function in any DOT-regulat ] No	ed mode and subject to alcohol and		
Last employer:				
Position held:	From:	To:		
Address:	City:	State:		
Telephone:				
Reason for leaving:				
Were you subject to Federal Motor Carrie	r Safety Regulations at this emp	loyer? 🗌 Yes 🗌 No		
Was your job designated as a safety-sensit		ed mode and subject to alcohol and		
controlled substance testing? Yes	No			

This certifies that this application was completed by me, and that all entries on it and information in it are true to the best of my knowledge.

Applicant's signature:

Date:



#### Residence

Address:	City:	State:	ZIP:	How long?	
Address:	City:	State:	ZIP:	How long?	
Address:	City:	State:	ZIP:	How long?	
EMPLOYMENT					
Last employer:					
Position held: Fro	om:	To:			
Address: Cit	y:	State:			
Telephone:					
Reason for leaving:					
Were you subject to Federal Motor Carrier Saf	fety Regulations at this em	ployer?	🗌 Yes 🗌 N	0	
Was your job designated as a safety-sensitive controlled substance testing?		ated mode a	nd subject t	o alcohol and	
Last employer:					
Position held: Fro	om:	To:			
Address: Cit	y:	State:			
Telephone:					
Reason for leaving:					
Were you subject to Federal Motor Carrier Saf	fety Regulations at this em	ployer?	🗌 Yes 🗌 N	0	
Was your job designated as a safety-sensitive	function in any DOT-regula	ated mode a	nd subject t	o alcohol and	
controlled substance testing? Yes No	0				
Last employer:					
Position held: Fro	om:	To:			
Address: Cit	y:	State:			
Telephone:					
Reason for leaving:					
Were you subject to Federal Motor Carrier Safety Regulations at this employer?					
Was your job designated as a safety-sensitive function in any DOT-regulated mode and subject to alcohol and controlled substance testing? Yes No					

## **Records Request for Driver/Applicant Safety Performance History**

**§391.23(i)(2):** Drivers who have previous DOT-regulated employment history in the preceding three years and wish to review previous employer-provided investigative information must submit a written request to the prospective employer, which may be done at any time, including when applying, or as late as 30 days after being employed or being notified of denial of employment. The prospective employer must provide this information to the applicant within five business days of receiving the written request. If the prospective employer has not yet received the requested information from the previous employer(s), then the five-business-days deadline will begin when the prospective employer receives the requested safety-performance history information. If the driver has not arranged to pick up or receive the requested records within 30 days of the prospective employer making them available, the prospective motor carrier may consider the driver to have waived his or her request to review the records. Additional guidance on investigations and inquires can be found on <u>the FMCSA's website</u>.

Part 1:	To be completed by the driver/applicant				
То:	Prospective employer:				
	Street/P.O. box:				
	City, State, ZIP:			Tele	phone:
From:	Driver/applican	t:		Socia	al Security:
	Street:				
	City, State, ZIP:			Tele	phone:
performance history	y for the precedir st arrange to pick	ng three yea k up or recei	rs. I understan ve the request	d, for rea ed recor	it of Transportation (DOT) safety easons requested from a prospective rds within thirty (30) days of the e records.
This information sho	ould be:		Sent to m	e at the	above address.
			🗌 I will arra	nge to pi	ick it up.
Driver/applicant sig	nature:				Date:
Part 2:	Completed by the prospective employer				
The information must be provided to the applicant within five (5) business days of receiving the written request. If the prospective employer has not yet received the requested information from the previous employer(s), then the five-business-days deadline will begin when the prospective employer receives the requested safety performance history information.					
Information supplie	ed to:				
Name:	Name:				
Street:					
City, State, ZIP:	City, State, ZIP:				
Comments:		1			
Ву:		-	-		/ /
Signature/person pr information	oviding	Telephone	: -	-	Date:

#### **Copy 1: Prospective Employer**



## Inquiry to State Agency for Driver's Record

Driver's name:

Driver's/operator's license number:

Driver's Social Security number:

The above listed individual has made application with us for employment as a driver. The applicant has indicated that the above numbered operator's license or permit has been issued by your state to the applicant and it is in good standing.

In accordance with Section 391.23(a)(1) and (b) of the Federal Motor Carrier Safety Regulations, we are required to make inquiry into the driving record during the preceding three years of every state in which an applicant-driver has held a motor vehicle operator's license or permit during those three years.

Therefore, please certify to us what the individual's driving record is for the preceding three years, or certify that no record exists if that be the case.

In the event that this inquiry does not satisfy your requirements for making such inquiries, please send us the necessary forms to complete our inquiry into the driving record of this individual.

Respectfully yours,

Signature of individual making inquiry

Printed name of person making inquiry

Title of person making inquiry

Motor carrier name

Address:

City

State

ZIP

## **Certificate of Driver's Road Test**

If the road test is successfully completed, the person who gave it shall complete a certificate of the test. The original or copy of the certificate shall be retained in the employing motor carrier's driver qualification file of the person examined and a copy given to the person who was examined.

Driver's name:
Operator's or chauffeur's license number:
State:
Type of power unit:
Type of trailer(s):
If passenger carrier, type of bus:

This is to certify that the above-named driver was given a road test under my supervision on the date of consisting of approximately miles of driving.

It is my considered opinion that this driver possesses sufficient driving skill to operate safely the type of commercial motor vehicle listed above.

(Signature of examiner)

(Title)

(Organization and address of examiner)

## **Motor Vehicle Record Disclosure and Release Form**

In connection with my ongoing employment or my application for employment, should I have or secure a position with, I understand that a motor vehicle record, which contains public record information, may be requested. I further understand that such report(s) will contain personal information and public record information concerning my driving record from federal, state and other agencies that maintain such records, as well as independent services that provide driving record information.

I authorize, without reservation, any party or agency contacted to furnish the above-mentioned information to Tooher Ferraris Insurance Group or its agent.

I hereby authorize procurement of my motor vehicle report. If hired, this authorization shall remain on file and shall serve as ongoing authorization for you to procure such reports at any time during my employment. 's commercial auto insurer and agent will also use this information in conjunction with loss control and safety review efforts.

Full legal name (include middle initial)

Driver's license number

State of issuance

Social Security number

Date of birth

Signature

Date



## **Annual Inquiry and Review of Driving Record**

- A. Except as provided in subpart G of this regulation, each motor carrier shall, at least once every 12 months, make an inquiry to obtain the motor vehicle record of each driver it employs, covering at least the preceding 12 months, to the appropriate agency of every state in which the driver held a commercial motor vehicle operator's license or permit during the time period.
- B. Except as provided in subpart G of this regulation, each motor carrier shall, at least once every 12 months, review the motor vehicle record of each driver it employs to determine whether that driver meets minimum requirements for safe driving or is disqualified to drive a commercial motor vehicle pursuant to <u>§391.15</u>.

The motor carrier must consider any evidence that the driver has violated any applicable Federal Motor Carrier Safety Regulations in this subchapter or Hazardous Materials Regulations (49 CFR chapter I, subchapter C).

The motor carrier must consider the driver's accident record and any evidence that the driver has violated laws governing the operation of motor vehicles, and must give great weight to violations, such as speeding, reckless driving, and operating while under the influence of alcohol or drugs, that indicate that the driver has exhibited a disregard for the safety of the public.

#### Recordkeeping

- A copy of the motor vehicle record required by paragraph A of this section shall be maintained in the driver's qualification file.
- A note, including the name of the person who performed the review of the driving record required by paragraph B of this section and the date of such review, shall be maintained in the driver's qualification file.



## Annual Certificate of Violations and Review of Driving

Driver's name:	License number:	State:

#### **Annual Certificate of Violations**

*I certify that the following is a true and complete list of traffic violations (other than parking violations) for which I have been convicted or forfeited bond or collateral during the past 12 months.* 

Violations are listed below.

I have had no violations.

Date of conviction	Offense	Location	Type of motor vehicle operated

If no violations are listed above, I certify that I have not been convicted or forfeited bond or collateral on account of any violation required to be listed during the past 12 months.

#### **Date of Certification**

Driver signature:	
Reviewed by:	Title:

#### **Annual Review of Driving Record**

In accordance with 49 Code of Federal Regulations Section 391.25 (Federal Motor Carrier Safety Regulations), all information pertinent to the above driver's safety of operation, including the list of violations furnished by him or her in accordance with 49 CFR Section 391.27, has been reviewed for the past 12 months.

Reviewer:	Date:

## **Medical Examiner's Certificate**

I certify that I have examined \_\_\_\_\_\_\_ in accordance with the Federal Motor Carrier Safety Regulations (49 CFR 391.41-391.49) and with knowledge of the driving duties, I find this person is qualified; and, if applicable, only when:

Wearing corrective lenses	Driving with an exempt intracity zone (49 CFR 391.62)
Wearing a hearing aid	Accompanied by a skill performance evaluation certificate (SPE)
Accompanied by a waiver exemption	Qualified operation of 49 CFR 391.64

The information I have provided regarding this physical examination is true and complete. A complete examination form with any attachment embodies my findings completely and correctly, and is on file in my office.

Signature of medical examiner:	Telephone:	Date:	
Medical examiner's name (print):			
	MD DO Chiropractor Physician assistant Advanced practice nurse		
Medical examiner's license or certificate number/issuing state:			
Signature of driver:	Driver's license number:	State:	
Address of driver:			
Medical certificate expiration date:			